[Headed letter paper of Customer]

To : Ocean Network Express Pte. Ltd. [insert date]

7 Straits View, #16-01 Marina One East Tower, Singapore 018936

The Owners of the [*insert name of ship*]

Dear Sirs

Ship: [*insert name of ship*]

Carriage: Place of Receipt [*insert as stated on BL*]– Place of Delivery [*insert as stated on BL*]

Cargo: [*insert description of cargo*]

Bill of lading: [*insert identification numbers, date and place of issue*]

Container No: [*insert container number*]

Period of temperature: [*insert the period*]

The above cargo was shipped on the above ship by [*insert name of shipper*] and consigned to [*insert* *name of consignee or party to whose order the bill of lading is made out, as appropriate*] for delivery at the port of [*insert name of discharge port stated in the bill of lading*. Hereby, as consignee, [*insert name of consignee*] we would like to request you to download temperature data during the period stated above. The purpose of this request is [*to provide temperature data to Department of Agriculture for checking temperature and smooth cargo releasing*].

In consideration of your complying with our above request, we hereby agree as follows:-

1. To pay all additional costs and expenses whatsoever and howsoever for handling such temperature data download.
2. To use such requested data only for the purpose stated above and shall not disclose to any other party than stated above. The same shall not be utilized for any other purpose including but not limited to claim against you, your servants and agents.
3. To indemnify and to hold all of you harmless in respect of any liability, loss, damage or expense of whatsoever nature which you may sustain arising out of or in connection with your complying with our request.
4. This indemnity shall be governed by and construed in accordance with Singapore law and each and every person liable under this indemnity shall at your request submit to the the jurisdiction of the Singapore High Court.

Yours faithfully

For and on behalf of

[*insert name of Requestor*]

The Requestor

…………………………………

Signature