

Manual de usuario

ECOMMERCE

ONE QUOTE

CCA



BUSCAR COTIZACIÓN

1. Ingresar a [OneQuote](https://ecomm.one-line.com/one-ecom/prices/one-quotes/introduction) - <https://ecomm.one-line.com/one-ecom/prices/one-quotes/introduction>
2. Seleccionar **One Quote**
3. Seleccionar **Launch One Quote**

The screenshot shows the ONE website interface. At the top left is the ONE logo. The top right contains navigation links for 'ONE Solutions', 'Support', and 'English'. A search bar is located on the left. A main navigation menu is open, showing categories like HOME, SCHEDULE, PRICES, ONE QUOTE, BOOKING, DOCUMENTATION, and MANAGE SHIPMENT. The 'ONE QUOTE' menu item is highlighted, and a sub-menu is displayed with options: 'Launch ONE QUOTE', 'Overview', 'FAQ', 'User Guide', 'Terms and Conditions', 'Register for ONE QUOTE (To/From USA)', 'FMC Requirement', 'Letter of Authorization', 'e-Signatures', 'Premium Service Fee Matrix', and 'Free Time Special Promotion'. The main content area features a large banner with the text 'ONE QUOTE provides an instant, transparent and seamless, "Quote and Book" experience'. Below the banner are links for 'USER GUIDE', 'FAQ', and 'TERMS AND CONDITIONS'. A video player is visible at the bottom right of the page.

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4. En el campo **Route Information**: Seleccionar origen y destino
5. En el campo **Container**: Seleccionar el tipo de contenedor y la cantidad de contenedores
6. En el campo **Commodity**: Por defecto considerar FAK,CONSOLIDATED/MIXED LOADS OF ITEMS
7. En el campo **Date**: Seleccionar la nave filtrando por fecha
8. Seleccionar **GetQuote**

The screenshot shows a web form for searching quotes. It is divided into four main sections, each with a numbered callout:

- 4. 1. ROUTE INFORMATION**: Contains two search fields for 'Origin' and 'Destination', each with a 'Search Location' placeholder and a magnifying glass icon.
- 5. 2. CONTAINER**: Includes a checkbox for 'Shipper Owned Container (SOC)', a dropdown menu for 'Equipment Type' (currently showing 'Select an Equipment Type'), and a quantity selector with minus, '1', and plus buttons.
- 6. 3. COMMODITY**: A dropdown menu showing the default value 'FAK,CONSOLIDATED/MIXED LOADS OF ITEMS'.
- 7. 4. DATE**: A date selection field with the placeholder text 'Please select vessel departure date at origin' and a calendar icon.

At the bottom right of the form, there are two buttons: 'Clear' and 'GetQuote'.

GETQUOTE

1. Podrá seleccionar el servicio que requiera y desplegar el detalle donde podrá visualizar ETA, ETD, Nave, desglose de costos y precio final.
2. Clic en **Accept** en la opción de su elección.

The screenshot displays the ONE GetQuote web interface. At the top, there are navigation tabs: GetQuote, Port Pair List, Saved Quotes, and My Contract. A timer in the top right corner shows '19:34 remaining'. Below the navigation is a progress bar with five steps: Search Quote (completed), GetQuote (active), Quote Accepted, Contract Draft, and Submit Booking. A 'Back' button is on the left. The main content area shows a list of quotes. A red circle with the number '1' highlights the 'Sort by' dropdown menu, which is currently set to 'ETD'. The list contains two quotes, both marked as 'Hot Deal \$1400 Off'. Each quote card shows the service name, ETD and ETA dates with a 4-day duration, the vessel name, and the total price (USD 1,750.00, with a crossed-out price of USD 3,150.00). An 'Accept' button is visible on each quote card. A 'Request Summary' sidebar on the left provides details for the selected quote, including origin (CALLAO, PERU), destination (SAN ANTONIO, CHILE), container (5 x DRY 20), commodity (FAK, CONSOLIDATED/MIXED LOADS OF ITEMS), and ETD (27 JAN 2024). A 'Save Quote' button is at the bottom of the sidebar. A red circle with the number '2' is located at the bottom right of the interface.

Service	ETD	ETA	Vessel Voyage	Total Price
ASIA LATIN AMERICA EXPRESS 2 (AX2)	28 JAN	1 FEB	MSC BARI (FA349A)	USD 1,750.00 USD 3,150.00
ASIA LATIN AMERICA EXPRESS 2 (AX2)	4 FEB	8 FEB	ZEPHYR LUMOS (2350E)	USD 1,750.00 USD 3,150.00

QUOTE ACCEPTED

1. En caso desee comprar **días libres de sobreestadía adicionales en destino** (sobre los días que se ofrecen por defecto). Deberá revisar la opción **Detention Free Time Purchase** donde aparecerá los cargos extra por día.
2. En caso de estar de acuerdo en comprar bajo las tarifas indicadas, hacer clic en **Subscribe**
3. Clic en **Contract Draft** para visualizar el detalle de la tarifa y recargos adicionales.

Acceptance Summary

Origin
CALLAO, PERU (CY)
(PECLL)

Destination
SAN ANTONIO, CHILE (CY)
(CLSAI)

Container
5 x DRY 20

Commodity
FAK, CONSOLIDATED/MIXED
LOADS OF ITEMS

ETD
27 JAN 2024

Accepted	
Total Freight	USD 3,150.00
Discount	
Hot Deal	USD -1,400.00
TOTAL	USD 1,750.00

Hot Deal \$1400 Off

Service	ETD	ETA	Vessel Voyage	Total Price
ASIA LATIN AMERICA EXPRESS 2 (AX2)	28 JAN	1 FEB	MSC BARI (FA349A)	USD 1,750.00 USD 3,150.00

Show > [SPECIAL FREE TIME](#)

[Accepted](#)

ONE QUOTE VALUE ADDED SERVICE

[Destination](#) [Detention Free Time Purchase](#)

Get Additional Free time easier and cheaper, one click to purchase at discount!
The Purchased Free Days counting logic is based on the ONE standard tariff rule. Hide ▾

ONE QUOTE Special Free Time 15 Days

Select Additional Free Time Days

Input from 1 - 10

ONE QUOTE Standard Tariff		
DRY 20 x 5 (USD 866.00)	USD 4,330.00	USD 3,464.00
Total Price	USD 4,330.00	USD 3,464.00

[Click to Find ONE Standard Tariff](#)

Free Time Information At Destination

ONE QUOTE Special Free Time	15 Days
Additional Free Time	10 Days
Total Free Time	25 Days

Nota: Para embarque Intralatam, el sistema ofrece por defecto 15 días libres de sobreestadía en destino.
(Países: Ecuador, Chile, Colombia, Perú, México)

1

2

3

[Subscribe](#)

[Contract Draft](#)

CONTRACT DRAFT

1. Podrá visualizar el **resumen** del contrato.
2. Leer y de estar conforme, aceptar los términos y condiciones
3. Clic en **Submit Booking**, para solicitar su reserva.

Vessel and Cutoff Summary			
Service Lane ASIA LATIN AMERICA EXPRESS 2		Vessel Voyage MSC BARI FA349A	
CY cut off 23 Jan, 2024	VGM cut off 22 Jan, 2024	ETD 28 Jan, 2024	ETA 1 Feb, 2024
Container 5 x DRY 20			
Commodity FAK, CONSOLIDATED/MIXED LOADS OF ITEMS			
Contract No. R00003705D1			
POR CALLAO (CY) (PECLL)	POL CALLAO (PECLL)	POD SAN ANTONIO (CLSAI)	DEL SAN ANTONIO (CY) (CLSAI)

Payment Summary		Tariff ▼
BASIC OCEAN FREIGHT		
Basic Ocean Freight		
DRY 20 x 5 (USD 480.00)		USD 2,400.00
Hot Deal Service		
DRY 20 x 5 (USD 280.00)		USD -1,400.00
Destination Detention Free Time Purchase		
DRY 20 x 5 (USD 692.80)		USD 3,464.00
DESTINATION CHARGE		
Terminal Handling Charge (D)		
DRY 20 x 5 (USD 150.00)		USD 750.00
TOTAL PRICE		USD 5,214.00
Total amount in USD may vary slightly due to exchange rate application rule		
<input type="checkbox"/> Please review the Terms & Conditions & Remarks Additional charges may occur, including but not limited to heavyweight surcharges, pick-up/drop-off charges, and container cleaning fees etc. By checking this box, you are in agreement with the Terms & Conditions & Remarks		

Submit Booking

SUBMIT BOOKING

1. Podrá proceder con el registro de su solicitud de reserva.
2. En el campo **Customer Information** completar los campos obligatorios marcados con asterisco (*)
3. En caso desee añadir más correos para envío de actualizaciones sobre su reserva puede hacer clic en **Edit** en el campo **e-Mail Address**.

When making your booking selections, please note the new highlights:
Pink : elements available in your contract with Ocean Network Express
Yellow : selected element was not found in your contract and has broken the validation link
Please reference the User Guide for more information.

Manual Booking Number

▶ Quick Booking

Template

Select Name

Edit

Copy Previous Booking

Apply

2

▶ Customer Information (Alphanumeric Character(s) Only)

* Customer Information
(ID information)

Edit My Profile

PE500044



Name

Roxana, Ynquilla

e-Mail Address

roxana.ynquilla@one-line.com

Edit

3

Phone
No.

51-1-99775231

Fax No. 51--

* Contract No. Others

R00003715D1

Address

AV. CAMINO REAL NRO. 1281 INT. 301 URB. SANTA ISABEL LIMA - LIMA - SAN ISIDRO

* Named Account

Unable to Find Named Account or Not Applicable

* Please select "Unable to Find Named Account or Not Applicable", if appropriate.

If you are unable to find Name Account, please input the name into "Special instruction on booking."

* Person placing Request

Shipper

Forwarder

eBooking Party

SUBMIT BOOKING

- Los campos **Location, Schedule y Container** se llenarán por default con la información previamente indicada en los pasos anteriores.
- En el campo **Pick Up** puede seleccionar una fecha referencial para retiro de contenedor.

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▶ Location

* Service Type Origin Destination

* Origin (Place of Receipt) Discharging Port

* Loading Port * Destination (Place of Delivery)
 Same as above Same as above

* Booking Office

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▶ Schedule

Departure Date Vessel List Search

Return Date

Manage Schedule Will allow duplicate bookings with either same or future schedule. (Multiple booking requests may take some time to complete. Please wait a moment.)

▶ Pick Up

Pick Up Date : Remark : Requested pick up date will be subject to Carrier's final confirmation.

▶ Container Total : 1

* Type	* Size	* Quantity / Total	S.O.C	Quantity / S.O.C
DRY	20'	1	N	0

SUBMIT BOOKING

6. En la sección **Total Estimated Weight** en el **Campo Cargo**, digitar el peso total estimado por todos los contenedores.
7. En el campo **Special Instruction on Booking** puede colocar especificaciones que considere necesaria.
8. En el campo **Reference No.** no es necesario colocar información

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▶ Cargo(Alphanumeric Character(s) Only)

+ Commodity

+ Total Estimated Weight KGS (Link) before proceeding your booking."/>

+ Total Package

▶ Reefer Cargo

▶ Dangerous Cargo

▶ Awkward Cargo

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▶ Special Instruction on Booking(Alphanumeric Character(s) Only)

Multiple Reference Numbers
Do you have unique Reference Numbers for your duplicate bookings?
Only available if additional bookings have been added under Manage Schedule.

8

▶ Reference No.(Alphanumeric Character(s) Only)

Invoice Ref. No.

BKG SH Ref. No.

BKG FF Ref. No.

S/I SH Ref. No

S/I FF. No

SUBMIT BOOKING

- 9. Suscribirse a **e-Mail notification** a fin de hacer seguimiento de su booking, información será enviada a mail(s) indicados en **Customer Information** (puede revisarlo en el slide 7)
- 10. Clic en **Submit**

▶ e-Mail Notification

Event	Subscribe	Unsubscribe
Vessel Departure	<input type="radio"/>	<input checked="" type="radio"/>
Vessel Advance / Delay	<input type="radio"/>	<input checked="" type="radio"/>

The email notification for the booking will be sent to you when the selected event occurs.

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PREGUNTAS FRECUENTES Y RESPUESTAS

1. ¿Quiénes pueden cotizar en ONE Quote?

Clientes que cuenten con usuario en el Ecommerce de ONE y que estén aprobados por su ejecutivo de cuenta para el uso de la plataforma.

2. ¿Qué tipo de contenedores se puede cotizar en ONE Quote?

20ST, 40ST y 40HC

3. ¿Qué tipo de mercancía puede cotizarse en ONE Quote?

Carga general no peligrosa.

Commodity indicado por defecto: FAK, CONSOLIDATED/MIXED LOADS OF ITEMS

4. ¿A qué destinos pueden cotizar en ONE Quote?

Intralatam, Centro América Pacífico, Europa Norte, Asia, Medio Oriente, África (Sudáfrica) y Oceanía (Australia / Nueva Zelanda). (CY-CY o Puerto a Puerto)

5. ¿Se puede comprar días adicionales de sobreestadía en destino en ONE Quote?

Sí, para algunos destinos permiten la compra de días libres de sobreestadía posterior a la aceptación de la tarifa, el cliente debe agregar los días adicionales que necesite comprar en la opción Detention Free Time Purchase (Detallado en el slide 5).

Máximo de compra: 10 días libres extras en destino (para algunos destinos)

PREGUNTAS FRECUENTES Y RESPUESTAS

6. ¿Cómo me aseguro si mi booking fue aceptado?

En un tiempo máximo de 2h será confirmado por nuestro equipo de customer service y será enviado via email.

7. ¿Cuántos días libres de sobreestadía de exportación por defecto se aplican en Callao?

Se aplican 10 días por defecto

Para los destinos Ecuador, Chile, Colombia, México se aplican 15 días libres de sobreestadía en origen.