



# NEWS LETTER vol.05

January 30, 2018

## ONE Service Maps Ocean Network Express (ONE) to implement new worldwide service network from April 2018.

Following ONE’s release of our East-West services, offered through our continuing membership in THE Alliance, ONE is proud to announce the full design of our inaugural “Day ONE” global network. Focused to provide a world class level of quality and reliability, each service has been developed to exceed the expectations of the market and to provide clients with the highest level of customer satisfaction.



**ONE OCEAN NETWORK EXPRESS** **East Asia**

**JTV1: Japan Thailand Vietnam**

**PORT ROTATION**

ORIGIN	START	TERMINAL
Shimizu	FRUFRU	TBD
Yokohama	SATSAT	TBD
Tokyo	SATSUN	TBD
Pusan	TUE/TUE	TBD
Larn Chaabang	MON/WED	TBD
Cai Mui	THU/FRI	TBD
Tokyo	THU/THU	TBD
Shimizu	FRUFRU	TBD

Transit time: 21  
Weekly/Fixed Day Service

**KEY TRANSIT TABLE**

	PUS	LCN	CMP	YOK	OSK	TYO	SMZ	YOK
SMZ	4	10	15	LCN	1	8	9	10
YOK	3	9	12	CMP	6	7	8	
TYO	2	8	11					
PUS	0	0						

**EFFECTIVE VESSEL:**  
TBD

KEY TRANSIT TABLE - UNLOCODE PORT NAME & COUNTRY NAME  
TBD: Time to be determined, upon ONE Network, upon TBA vessel

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For complete service details, please access ONE’s web page (<https://www.one-line.com/>).

ONE will be transitioning to a new web page (<https://www.one-line.com/>) on February 1. Service map access procedures during this transition are described below.

Period (Singapore Time)	Procedure to Access Service Maps.
Until 12pm on 1 Feb 2018	Click "Service" → "Service Map" (e.g. Asia-Europe, Asia-North America, etc.)
Between 12pm – 2pm on 1 Feb 2018	Transition period from current ONE web site to brand-new web site. (Access may be limited)
After 2pm on 1 Feb 2018	Click "Services" → "Service Map"

## Booking Cargo with ONE

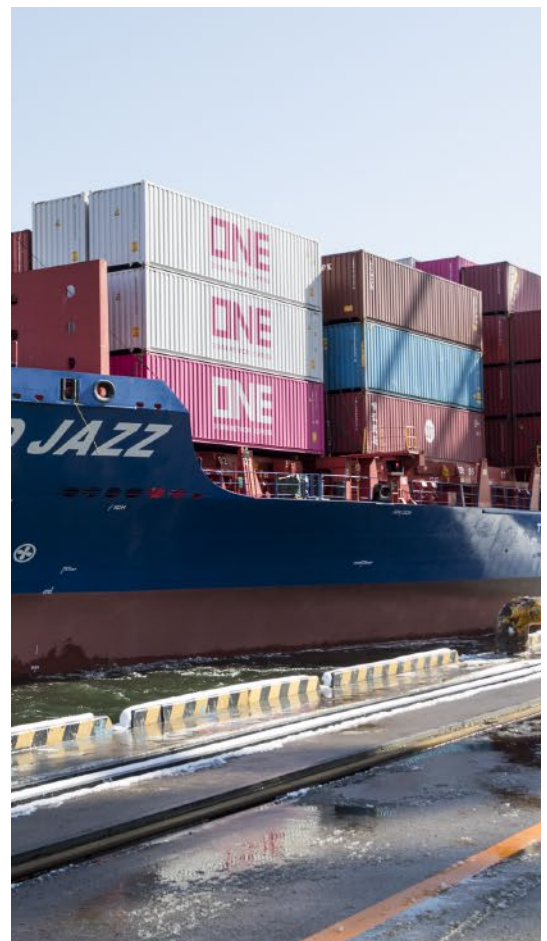
### Commencement of Booking Acceptance

As announced in our last newsletter, ONE will begin to accept bookings on 1 February 2018<sup>(\*)</sup> for vessel departures in April 2018.

The transition of booking acceptance from the legacy lines (i.e. K-Line, MOL, NYK. Here after 3J.) over to ONE will not take place globally on a single date.

Rather, the migration will take place on a voyage by voyage basis dependent upon specific origin location and vessel ETB.

The process to determine whether a specific booking should be placed with ONE or a 3J carrier is provided in later section.



(\*)Please contact each country's ONE office for more detailed information regarding booking acceptance start timing.

# How to determine whether to make a specific booking with ONE or a 3J carrier.

## Booking Ownership Guide

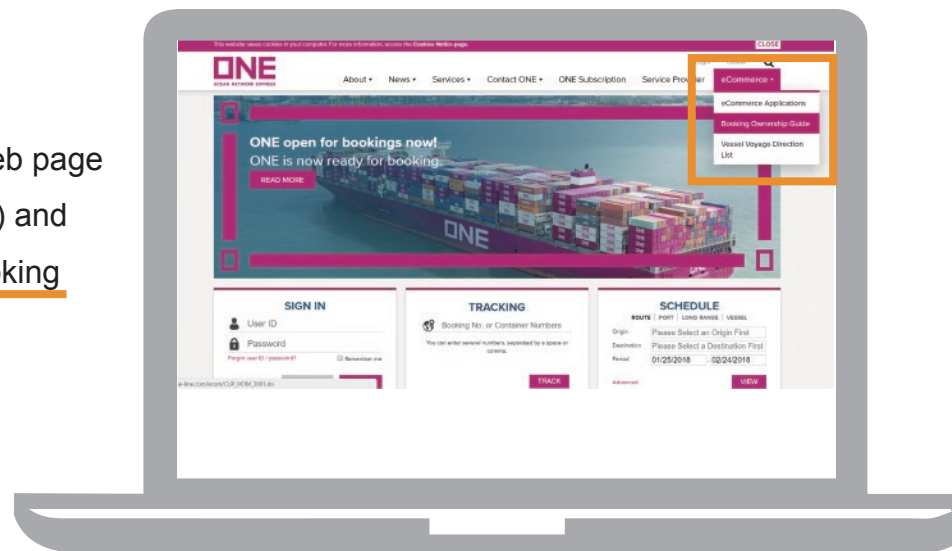
Customers are requested to visit our web page\* <https://www.one-line.com/> where they will find the Booking Ownership Guide which has been created to indicate precisely whether a specific booking should be placed with ONE or a 3J carrier.

\*NOTE: The Booking Ownership Guide will only be available on our new web site which will be launched at 2pm on 1 February 2018 Singapore time. (4am on 1 February 2018 GMT)

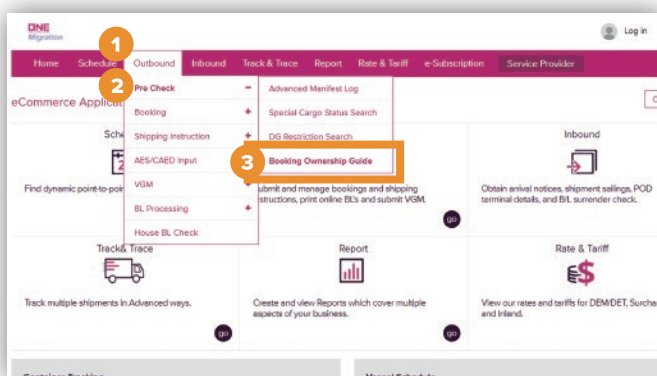
Customers can identify the appropriate booking recipient party (either ONE or a 3J carrier) for a specific booking by accessing the Booking Ownership Guide. For Access to the Booking Ownership Guide please refer to the following steps:

1.

Please access the ONE web page (<https://www.one-line.com/>) and click “eCommerce” → “Booking Ownership Guide”.



2.

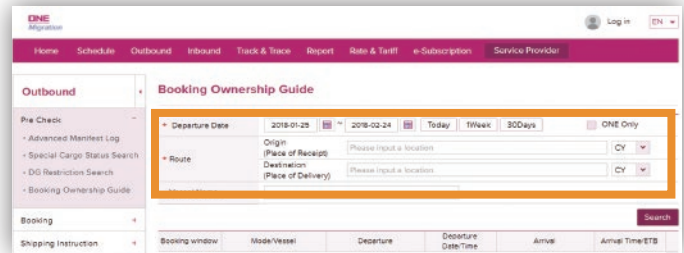


On the Booking Ownership Guide page, click “Outbound” → “Pre Check” → “Booking Ownership Guide”.



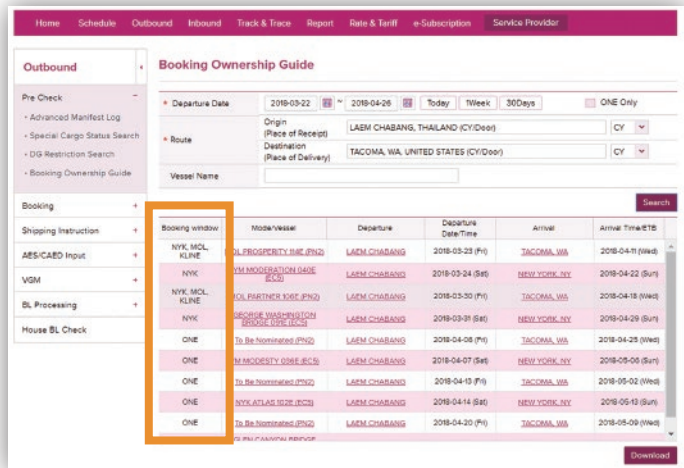
### 3.

On the Booking Ownership search page, input Origin, Destination and Shipment period then click **“Search”**.



### 4.

As a result, customers will be able to determine, as illustrated in the **“Booking Window”** column, whether the booking should be placed with ONE or a 3J carrier.



## Vessel Voyage Direction List

In addition to the Booking Ownership Guide, customers will be able to access the "Vessel Voyage Direction List (VVD List)" which provides the full list of ONE and 3J vessels for each trade lane during the transition period.

For Access to the Vessel Voyage Direction List, please access ONE's web page (<https://www.one-line.com/>).

ONE will be transitioning to a new website (same URL) on February 1. Vessel Voyage Direction List access procedures during this transition are described below.

Period (Singapore Time)	Procedure to Access Vessel Voyage Direction List.
Until 12pm on 1 Feb 2018	Click "Vessel Voyage Direction List" → "Region" (e.g. Asia-Europe, Asia-North America, etc.)
Between 12pm – 2pm on 1 Feb 2018	Transition period from current ONE web site to brand-new web site. (Access may be limited)
After 2pm on 1 Feb 2018	Click "eCommerce" → "Vessel Voyage Direction List" → "Region"

By clicking on the "Vessel Voyage Direction List" → "Region" menu, the following information will be displayed as attached.

Region	3J Service Code	ONE Service Code	ONE Service Name	Vessel Name	Voyage Number	Commencement Port	Commencement Date	Booking Window
Asia-Europe	FE1	FE1	FAR EAST EUROPE 1	NYK VESSEL 1	0057_W	Rotterdam	27-Mar	NYK/MOL/K-LINE
<b>Asia-Europe</b>	<b>FE1</b>	<b>FE1</b>	<b>FAR EAST EUROPE 1</b>	<b>ONE VESSEL 1</b>	<b>0001_W</b>	<b>Rotterdam</b>	<b>3-Apr</b>	<b>ONE</b>
Asia-Europe	FE1	FE1	FAR EAST EUROPE 1	NYK VESSEL 1	0057_E	Rotterdam	27-Mar	NYK/MOL/K-LINE
<b>Asia-Europe</b>	<b>FE1</b>	<b>FE1</b>	<b>FAR EAST EUROPE 1</b>	<b>ONE VESSEL 1</b>	<b>0001_E</b>	<b>Rotterdam</b>	<b>3-Apr</b>	<b>ONE</b>
Asia-Europe	FE2	FE2	FAR EAST EUROPE 2	MOL VESSEL2	0037_W	Shanghai	28-Mar	NYK/MOL/K-LINE
<b>Asia-Europe</b>	<b>FE2</b>	<b>FE2</b>	<b>FAR EAST EUROPE 2</b>	<b>ONE VESSEL 2</b>	<b>0002_W</b>	<b>Shanghai</b>	<b>10-Apr</b>	<b>ONE</b>
Asia-Europe	FE2	FE2	FAR EAST EUROPE 3	K-LINE VESSEL3	0038_E	Rotterdam	29-Mar	NYK/MOL/K-LINE
<b>Asia-Europe</b>	<b>FE2</b>	<b>FE2</b>	<b>FAR EAST EUROPE 3</b>	<b>ONE VESSEL 3</b>	<b>0003_E</b>	<b>Rotterdam</b>	<b>17-Apr</b>	<b>ONE</b>
ONE new service								
<b>Asia-Europe</b>	<b>FE3</b>	<b>FE3</b>	<b>FAR EAST EUROPE 3</b>	<b>ONE VESSEL 3</b>	<b>0003_W</b>	<b>Shanghai</b>	<b>17-Apr</b>	<b>ONE</b>
Asia-Europe	FE4	FE3	FAR EAST EUROPE 3	K-LINE VESSEL3	0038_E	Rotterdam	30-Mar	NYK/MOL/K-LINE
no ONE new service								

Vessel Voyage Direction List is subject to change and will be updated regularly.

Contents of header	Descriptions
Region	Applicable trade lane ("Asia-Europe", "Asia-North America", etc.)
3J Service Code	K LINE / MOL / NYK Vessel/Voyage Service Code
ONE Service Code	ONE Vessel/Voyage Service Code
ONE Service Name	ONE Vessel/Voyage Service Name
Vessel Name	Vessel Name
Voyage	Voyage Number
Direction	Voyage Direction/Bound
Commencement Port	The port at which the Booking Ownership switches from 3J carriers to ONE.
Commencement Date	Estimated Date of berthing at the commencement port. Note that if the commencement date is April 1 or later then the Booking Ownership will belong to ONE.
Booking Window	Bookings are to be placed with the carrier indicated in this column.

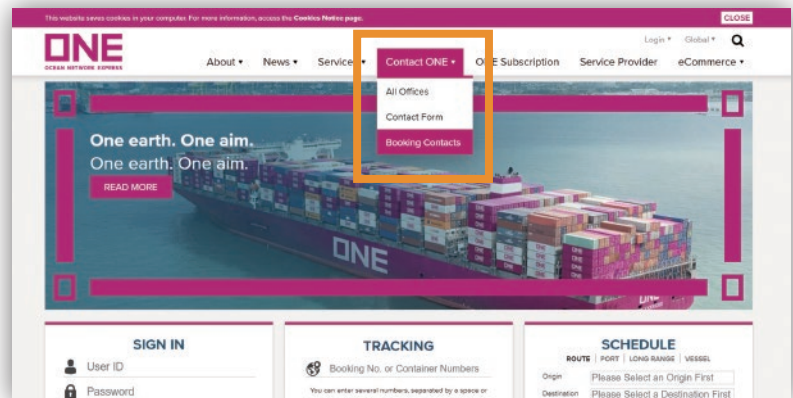
# Booking Contact

Customers will be able to locate their ONE Booking Contacts on our new website through the following steps:

## 1.

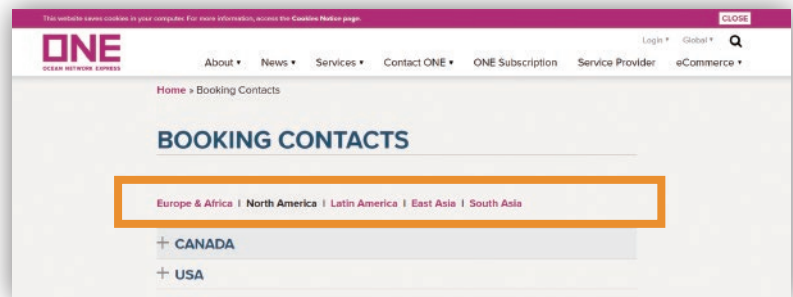
Access the ONE web page\* (<https://www.one-line.com/>) and click “Contact One”.

\*NOTE: Booking contact list will only be available on our new web site to be launched at 2pm on 1 February 2018 in Singapore time. (4am on 1 February 2018 in GMT)



## 2.

Click on the applicable region name (“Europe & Africa”, “North America”, “Latin America”, “East Asia” or “South Asia”).



## 3.

Select the applicable country/office to locate your local booking contact.

\* Booking Contact List will be updated regularly.

## 4.

Should you have any questions about your bookings or general queries on this subject please contact your nearest Booking Contact.

ONE is making every effort to ensure that the booking transition from K Line, MOL and NYK to ONE runs smoothly. While the above guidelines are intended to indicate when cargo should start to be booked with ONE, please note that during the transition period, if you make a booking with one of the 3J carriers that should have been booked with ONE, the 3J carrier will take the booking on behalf of ONE so that you will not be required to make another call.